

## **Complaint about childcare provision**

EY283555/ C79870

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### **Summary of complaint**

On 4 May 2007, we received information that raised concerns about the registration, which may impact on the care provided to children.  
On 16 May 2007, we carried out an unannounced visit to the premises and a breach of the National Standards was identified as a result.

Following our investigation, we issued a notice to improve that asks the provider to ensure:

- there are effective procedures in place for checking that staff are suitable to work with children – National Standard 1 – Suitable person

The provider successfully met the action set.  
The provider remains registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)