

Complaint about childcare provision

507884/ C95519

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Summary of complaint

On 2 June 2008, we received information that raised concerns about the registration, which may impact on the care provided to children.

We made the provider aware of the concerns and asked them to provide us with a response. The provider conducted an investigation and informed us of their findings. As a result of the provider's response, we did not undertake a visit on this occasion.

We are happy with the action taken by the provider.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)