

Complaint about childcare provision

EY314402/ C96007

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Summary of complaint

We received information on 01 July 2008 that raised concerns about the registration, which may impact on the care provided to the children.

We carried out an unannounced visit and one breach of the National Standards was identified as a result.

Following the investigation, we issued a notice to improve that asks the provider to:

- provide evidence of safety checks carried out on electrical equipment used for the care of children – National Standard 6 – Safety

The provider successfully met the actions set.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)