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21/05/2009

Pippi Longstocking Nursery
45 Manor Road
Walthamstow
London
E17 5RY

Our Reference 155074

Dear Ms Claire Adeyemi

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Julia Louise Crowley, carried out a monitoring visit of your provision on 13/05/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 06/04/2009, we sent you a welfare requirements notice.

In addition to the welfare requirements notice you were also issued a notice to improve. The welfare requirements notice and notice to improve required you to, ensure that there are effective procedures in place for checking staffs suitability, plan and organise systems to ensure children receives an enjoyable and challenging learning and development experience, ensure prior written permission for each and every medicine is obtain from parents, keep a record of risk assessment and ensure all documentation, including policies and procedures are available for inspection. You were also required to obtain an enhanced Criminal Records Bureau (CRB) Disclosure for every person aged 16 or over, devise an effective safeguarding children policy and ensure staff have a up-to-date understanding of safeguarding children issues and can implement the safeguarding children policy and procedure.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making inadequate improvement overall.

To comply with the requirements of the EYFS the registered person must take the following action by the specified date:

- ensure that sensitive observational assessment is undertaken in order to plan to meet young children's individual needs
- devise an effective safeguarding policy which should

22/06/2009

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include the procedure to follow in the event of an allegation being made against a member of staff. Ensure that staff have an up to date understanding of safeguarding children issues and are able to implement the safeguarding policy and procedure appropriately

- take action as specified in the early years section of the report 22/06/2009
- devise a procedure to be followed in the event of a child going missing and share this with parents. 22/06/2009

Overall effectiveness of the improvement and outcomes for children

The provider was asked to plan and organise an enjoyable, challenging learning and development experience that meets children's individual needs. Although observations are made, they do not provide meaningful information that enables the provider to plan and assess effectively. Consequently, children do not achieve as much as they can in relation to their capabilities. Children's progress is not effectively assessed, as starting points are not established when children first start to attend. Practitioners are not supported through appraisal systems or training to extend their knowledge. Consequently, opportunities to extend children's learning experience or offer sufficient challenge and interest are limited.

The provider was asked to implement an effective safeguarding children policy, this has not been achieved. Currently, all policies and procedures are being updated and changes to the safeguarding policy, have not been completed. Children are not sufficiently safeguarded as practitioner's knowledge of child protection procedures and their role in protecting children continues to be poor. For example, practitioners are unable to identify signs and symptoms of child abuse and are unclear about the importance of accurately recording and monitoring any concerns. In addition, they must complete relevant suitability checks. For some practitioners, these are still in process however; the progress of uncompleted checks is being monitored by the provider.

Some documentation is unavailable for inspection. For example, the provider can not provide a procedure to be followed in the event of a child going missing, as stated in the welfare requirements. Consequently parents are not fully informed and children's safety is compromised. Regular risk assessments and systems for obtaining consent from parents for the administration of medicines are in place. However, practitioners awareness of the legal requirement to complete both procedures is not sufficient.

Overall, limited progress has been made since the last inspection. Some action has been taken to secure improvement; however the provider has not successfully enabled her staff to implement these consistently. For example, practitioners continue to lack confidence and do not have a thorough understanding of child protection. A lack of recognised childcare qualifications and training in both safeguarding children and the Early Years Foundation Stage means that practitioners are ill equipped to confidently promote children's welfare, learning and development. Staff qualification requirements were not met at the time of the visit however, these

will be checked again when the notice is due. The provider does not effectively support or given an adequate sense of direction to staff. For example, some practitioners are unaware of why they complete observations and how to plan for individual children's needs. The provider has begun working with the local authority development team to make improvement. However, weaknesses within the provider's leadership and management have not effectively been addressed to ensure positive change.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made inadequate progress in addressing the points for improvement. This visit has raised serious concerns about the standard of welfare, learning and development. The next visit will be a further monitoring visit at which we expect to see improvement or we will be taking steps to cancel your registration or move to prosecution.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "R Shippam". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Roger Shippam
Director, Children