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13/08/2009

Rainbow Village Nursery
Asda Precinct
204 Lavender Hill
LONDON
SW11 1JG

Our Reference EY350543

Dear Ms Linda Susan Dalton

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Rebecca Hurst, carried out a monitoring visit of your provision on 04/08/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 02/02/2009, we sent you a welfare requirements notice.

At the inspection there were six welfare requirement notices and a notice to improve, which required the provider to improve provision within the nursery.

The provider was not complying with the welfare requirement (Safeguarding and promoting children's welfare) and welfare requirement notices were set in relation to food handling, first aid and obtaining children's information in advance of them being admitted to the provision. The welfare requirement (Suitable premises, environment and equipment) was also not being complied with relating to undertaking risk assessment. The welfare requirement (organisation) was also not being met and welfare requirement notices were set in relation to planning of activities and the undertaking of observations in order to plan for children's individual needs.

The notices to improve were set under welfare requirements Safeguarding and promoting children's welfare, Organisation and Documentation, specifically relating to Behaviour management, key working systems, meeting the individual needs of children and attendance registers.

A monitoring visit was made on 16th March and it was found that the only notice to improve that had been met was implementing a key working system and an attendance record for children. All other notices to improve and welfare requirement notices were reset.



A further visit was made on 22nd June and it was found that only one notice to improve had been met and that was to ensure that the fresh drinking water that is available does not pose a risk of cross contamination to children (safeguarding and promoting children's welfare). All other welfare requirement notices and notices to improve were reset.

Another monitoring visit was carried out on the 9th of July. It was found that one notice to improve had been met. This was to ensure that outdoor and indoor spaces and equipment are safe and suitable for their purpose with particular regard to keeping the premises and equipment clean, such as disposal of soiled nappies. All other welfare requirement notices were reset and a further notice to improve was set to improve knowledge and understanding of the requirements set out in regulations and set in place a procedure to notify Ofsted of relevant matters, in relation to managers working in the setting. This was with regards to a manager in place that Ofsted had not been notified about.

A further monitoring visit was carried out on 4th of August. It was found one notice to improve had been met. This was improve knowledge and understanding of the requirements set out in regulations and set in place a procedure to notify Ofsted of relevant matters, in relation to managers working in the setting. Two new managers had sent in their EY2 forms for checks to begin to check their suitability. However all other welfare requirement notices had not been met, and a further three notices to improve had been set. This was to ensure adults looking after children have appropriate qualifications, training, skills and knowledge and obtain necessary information from parents in advance of a child being admitted to the provision. The last one is ensure that adults looking after children, or having unsupervised access to them, are suitable to do so.

The welfare requirements that have been reset are develop staff's awareness and understanding of effective ways to manage children's behaviour, taking into account their age and stage of development. Plan and provide a suitable range of activities for children, which are appropriate for their stage of development and based on their individual needs. Undertake sensitive observational assessment in order to plan children's individual needs. Ensure effective systems are in place to ensure that the individual needs of all children are being met.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making inadequate improvement overall.

Ofsted will take enforcement action to ensure compliance with children's welfare, learning and development requirements or will take steps to cancel your registration.

Overall effectiveness of the improvement and outcomes for children

The setting is making inadequate progress towards meeting the welfare requirement notices that have been set. The setting has met one notice to improve which was to improve knowledge and understanding of the requirements set out in regulations and set in place a procedure to notify Ofsted of relevant matters, in relation to managers working in the setting. The new managers have completed their EY2 forms and are in the process of having checks carried out on them to check their suitability.

All welfare requirement notices that have been reset after each monitoring visit have not been met.

The provider is not proactive in ensuring the staff are suitable to work with the children. Staff are at present being left alone with the children having not had CRB checks carried out for the present setting. Some staff have been working at the setting for numerous months without checks being carried out on them. This puts the children's safety at great risk. Children are at further risk as staff are not adept in dealing with children's behaviour, despite undertaking training recently on this matter.

Children's individual needs are not being met whilst they attend the setting. The provider does not work with other agencies to ensure the needs of children with learning difficulties and/or disabilities are being met and that they are able to progress with their development. The provider also does not have full details of the children on the premises to ensure their safety, for example Doctor's details and allergy information.

Planning does not reflect the children's individual needs and the resources do not allow children to progress with their development. Staff do not interact with the children and as a result children do not settle into activities which the staff have set out.

Observations of the children are not meaningful and do not show the progress if any the children are making whilst they attend the setting. Next steps are not always completed on the children and the assessments are not evidently used in the planning of the activities.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made inadequate progress in addressing the points for improvement. This visit has raised very serious concerns about the standard of welfare, learning and development. We will be taking steps to cancel your registration or move to prosecution.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "R Shippam". The signature is written in a cursive style with a long horizontal flourish at the end.

Roger Shippam
Director, Children