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02/03/2010

Rainbow Village Nursery
Asda Precinct
204 Lavender Hill
LONDON
SW11 1JG

Our Reference EY350543

Dear Ms Linda Susan Dalton

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Christine Jacqueline Davies, carried out a monitoring visit of your provision on 03/12/2009. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 02/02/2009, we sent you a welfare requirements notice.

At the inspection there were six welfare requirement notices and a notice to improve, which required the provider to improve provision within the nursery.

The provider was not complying with the welfare requirement (Safeguarding and promoting children's welfare) and welfare requirement notices were set in relation to food handling, first aid and obtaining children's information in advance of them being admitted to the provision. The welfare requirement (Suitable premises, environment and equipment) was also not being complied with relating to undertaking risk assessment. The welfare requirement (organisation) was also not being met and welfare requirement notices were set in relation to planning of activities and the undertaking of observations in order to plan for children's individual needs.

The notices to improve were set under welfare requirements Safeguarding and promoting children's welfare, Organisation and Documentation, specifically relating to Behaviour management, key working systems, meeting the individual needs of children and attendance registers.

A monitoring visit was made on 16th March and it was found that the only notice to improve that had been met was implementing a key working system and an attendance record for children. All other notices to improve and welfare requirement notices were reset.



A further visit was made on 22nd June and it was found that only one notice to improve had been met and that was to ensure that the fresh drinking water that is available does not pose a risk of cross contamination to children (safeguarding and promoting children's welfare). All other welfare requirement notices and notices to improve were reset.

Another monitoring visit was carried out on the 9th of July. It was found that one notice to improve had been met. This was to ensure that outdoor and indoor spaces and equipment are safe and suitable for their purpose with particular regard to keeping the premises and equipment clean, such as disposal of soiled nappies. All other welfare requirement notices were reset and a further notice to improve was set to improve knowledge and understanding of the requirements set out in regulations and set in place a procedure to notify Ofsted of relevant matters, in relation to managers working in the setting. This was with regards to a manager in place that Ofsted had not been notified about.

A further monitoring visit was carried out on 4th of August. It was found one notice to improve had been met. This was improve knowledge and understanding of the requirements set out in regulations and set in place a procedure to notify Ofsted of relevant matters, in relation to managers working in the setting. Two new managers had sent in their EY2 forms for checks to begin to check their suitability. However all other welfare requirement notices had not been met, and a further three notices to improve had been set. This was to ensure adults looking after children have appropriate qualifications, training, skills and knowledge and obtain necessary information from parents in advance of a child being admitted to the provision. The last one is ensure that adults looking after children, or having unsupervised access to them, are suitable to do so.

The welfare requirements that have been reset are develop staff's awareness and understanding of effective ways to manage children's behaviour, taking into account their age and stage of development. Plan and provide a suitable range of activities for children, which are appropriate for their stage of development and based on their individual needs. Undertake sensitive observational assessment in order to plan children's individual needs. Ensure effective systems are in place to ensure that the individual needs of all children are being met.

On 3 September 2009 a further monitoring visit was carried out. It was found that only one notice to improve had been met. That was to ensure that adults looking after children, or having unsupervised access to them, are suitable to do so. Six of the staff have now got their CRB checks through and a further eight are awaiting theirs to arrive. The staff that do not have the CRB checks are not left unsupervised by the staff. All other welfare requirement notices and notices to improve have been reset.

On 19 and 21 October 2009, a monitoring visit was conducted to check compliance with the welfare requirement notices that were reset from 3 September 2009. It was found that the provider has taken satisfactory steps to meet the six welfare requirements notices and the notice to improve, however there is still further development required in areas relating to planning, of activities, observation and managing children's behaviour to ensure full compliance. Therefore it has been agreed with the provider that a further monitoring visit is required to check whether the provider has the capacity to develop as well as sustain improvements made.

On 3 December 2009, a monitoring visit was conducted to check whether the provider has the capacity to develop as well as sustain improvements made. Although the provider is taking action to secure improvements, other areas have slipped and the outcomes for children remain poor. The specific welfare requirement relating to illnesses and injuries has been breached, so as a consequence, this has a significant impact on the outcomes for children. The setting continues to rely upon weekly external support from the local authority. A further monitoring visit is required.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making inadequate improvement overall.

To comply with the requirements of the EYFS the registered person must take the following action by the specified date:

- undertake sensitive observational assessment in order to plan children's individual needs (organisation) 16/01/2010
- ensure effective systems are in place to ensure that the individual needs of all children are being met (organisation) 16/01/2010
- ensure that there is at least one person on the premises who holds a current paediatric first aid certificate 11/12/2009
- take action as specified in the early years section of the report 11/12/2009

Overall effectiveness of the improvement and outcomes for children

Overall the provider has made inadequate progress since the last visit. Although there has been intervention from the local authority, in practice there are still gaps in staff knowledge regarding planning effectively for children's learning and development. So as a consequence some children, particularly babies are unsettled and children do not achieve as much as they could. The provider is also in breach of the specific welfare requirement relating to illnesses and injuries, as there is currently no member of staff who have a valid paediatric first aid certificate. Since the last monitoring visit the management team have identified areas that require

improvement relating to assessment, however the system to monitor how well staff are assessing children's learning and development is ineffective as there are still some observations not being completed for key children. Furthermore, observations are not evaluated effectively and do not clearly identify the next steps in children's learning. Although some aspects of the daily routine such as sleeping and feeding is tailored to meet the individual needs of babies and toddlers, the general routine does not consistently take into account their uniqueness, as well as their age and development, so as a result staff have unrealistic expectations of children's personal, social and emotional development. In addition to this, policies and procedures relating to settling in, lack detail and are weak and ineffective, so as a result children's needs are not being met. This results in inconsistencies and children remaining unsettled for periods of time throughout the session.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made inadequate progress in addressing the points for improvement. The next visit will be a further monitoring visit.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

A handwritten signature in black ink that reads "Sheila Brown".

Sheila Brown HMI
National Director, Inspection Delivery