

Compliance action taken for childcare provision

113485/ 141811

Date published: 24/03/2011

Summary of outcome

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On 11 January 2011, the provider notified us that some members of staff did not follow the correct process with regards to handling some confidential information. The notification means that the provider met their legal responsibility as set out in the Early Years Foundation Stage Welfare Requirements relating to Suitable people. In particular, to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with, children on the premises to look after children. In addition, we also needed to ensure that the provider was meeting the Early Years Foundation Stage Welfare Requirements relating to Safeguarding and promoting children's welfare. In particular, the requirement that providers should ensure that all staff are aware of the need to maintain privacy and confidentiality.

What we did in response / what we found as a result

We made the provider aware of our concerns and asked them to look into matters contained in the information and to provide us with a response on the action they took so that they continue to meet the requirements of registration. As a result of the provider's response, we decided it was not necessary for us to carry out a visit.

Action taken

The provider has taken the appropriate action regarding this matter to ensure that their processes regarding confidential information is handled appropriately in the future (The Early Years Foundation Stage Welfare Requirements – Safeguarding and promoting children's welfare; and Suitable People).

We are satisfied with the action taken by the provider and no further action was required.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).