



Making Social Care
Better for People

inspection report

Children's Services

David Game College

David Game House
69 Notting Hill Gate
London
W11 3JS

and the Children Act 1989 7th July 2004

Commission for Social Care Inspection

Launched in April 2004, the Commission for Social Care Inspection (CSCI) is the single inspectorate for social care in England.

The Commission combines the work formerly done by the Social Services Inspectorate (SSI), the SSI/Audit Commission Joint Review Team and the National Care Standards Commission.

The role of CSCI is to:

- Promote improvement in social care
- Inspect all social care - for adults and children - in the public, private and voluntary sectors
- Publish annual reports to Parliament on the performance of social care and on the state of the social care market
- Inspect and assess 'Value for Money' of council social services
- Hold performance statistics on social care
- Publish the 'star ratings' for council social services
- Register and inspect services against national standards
- Host the Children's Rights Director role.

Inspection Methods & Findings

SECTION B of this report summarises key findings and evidence from this inspection. The following 4-point scale is used to indicate the extent to which standards have been met or not met by placing the assessed level alongside the phrase "Standard met?"

The 4-point scale ranges from:

- 4 - Standard Exceeded (Commendable)
- 3 - Standard Met (No Shortfalls)
- 2 - Standard Almost Met (Minor Shortfalls)
- 1 - Standard Not Met (Major Shortfalls)

'O' or blank in the 'Standard met?' box denotes standard not assessed on this occasion.

'9' in the 'Standard met?' box denotes standard not applicable.

'X' is used where a percentage value or numerical value is not applicable.

TYPE OF ADDITIONAL INSPECTION VISIT
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Statutory Unannounced Inspection	
Follow up of Previous Inspection	YES
Follow up of Enforcement Action	
Complaints Investigation	
Monitoring Visit	
Advisory Visit	
Other	
Specify:	

TYPE OF SERVICE INSPECTED

Children's Home	
Boarding School (not registered as a children's home)	
Residential Special School (not registered as a children's home)	
Further Education College	YES
Residential Family Centre	
Independent Fostering Agency	
Local Authority Fostering Service	
Voluntary Adoption Agency	
Local Authority Adoption Service	
ID Code	
Lead Inspector	1 Sheila Lycholit 113766
Name of Further Inspector (if applicable)	2
Name of Further Inspector (if applicable)	3
Name of Further Inspector (if applicable)	4
Name of Lay Assessors (if applicable) Lay assessors are members of the public independent of the CSCI. They accompany inspectors on some inspections and bring a different perspective to the inspection process.	
Name of Specialist (e.g. Interpreter/Signer) (if applicable)	
Name of Establishment Representative at the time of inspection	John Dalton

Number of Inspector Days spent on site:	1.5 HRS
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SPECIFIC OBJECTIVE(S) OF THE VISIT

The visit, which was by appointment, was to follow up the recommendations made at the Annual Inspection on 23 September 2003.

INSPECTION METHODS USED AT THE VISIT

Inspection of relevant part(s) of premises	YES
Interview with senior staff member in charge	YES
Interview with other staff	NO
Discussion with children	NO
Individual interview with a child	NO
Visit foster/adoptive home	NO
Visit lodgings	NO
Interview foster/adoptive parent	NO
Inspection of relevant records	NO
Inspection of relevant policy/practice documents	NO
Children's survey	NO
Parent survey	NO
Placing authority survey	NO
Foster / adoptive parent survey	NO
Staff survey	NO
Date of Inspection	7/08/04
Time of Inspection	10.15
Duration Of Inspection	1.5

FINDINGS ON KEY ISSUES TO BE ADDRESSED AT ALL UNANNOUNCED, MONITORING AND FOLLOW UP VISITS

The following scale is used to indicate the extent to which standards have been met or not met by placing the assessed level alongside the phrase "Standard met?"

The scale ranges from:

- | | |
|-------------------------|--------------------|
| 4 - Standard Exceeded | (Commendable) |
| 3 - Standard Met | (No Shortfalls) |
| 2 - Standard Almost Met | (Minor Shortfalls) |
| 1 - Standard Not Met | (Major Shortfalls) |

"0" in the "Standard met?" box denotes standard not assessed on this occasion.

"9" in the "Standard met?" box denotes standard not applicable.

"X" is used where a percentage value or numerical value is not applicable.

(I). Inspector's assessment of the extent to which the requirements for consultation with children are being met.		
Key findings/Evidence	Standard met?	3
The college has introduced student questionnaires in addition to regular meetings with younger students and house meetings for students at the hostels. The Principal makes a point of seeking students views on his unannounced visits to the hostels.		

(II). Inspector's assessment of the extent to which the requirements for complaints procedures for children are being met.		
Key findings/Evidence	Standard met?	3
The complaints procedure remains as at the annual inspection. There is a written complaints procedure, which is included in the students' handbook. There is also a complaints' book at the hostel.		

(III). Inspector's assessment of the extent of staff knowledge of the required response to allegations or suspicions of abuse of children (child protection and staff/carer reporting procedures).		
Key findings/Evidence	Standard met?	3
The system remains the same as at the annual inspection. The college has a child protection policy, a copy of which is given to host families. The regular meetings with host families are intended to encourage the discussion of any concerns.		

(IV). Inspector's assessment of the adequacy of staffing at the time of the visit.		
Key findings/Evidence	Standard met?	0
The college was running only a few classes, as most students had left having taken their exams.		

(V). Inspector's assessment of the extent to which any children and staff/carers seen are aware of individual children's plans (where applicable).		
Key findings/Evidence	Standard met?	0

FINDINGS ON SPECIFIC OBJECTIVES OF THIS VISIT
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Since the first inspection in September 2003 of the welfare arrangements for students under 18 years accommodated by the college, a number of changes and improvements have been made. Additional monitoring of the student accommodation takes place, with the Principal making unannounced visits to the hostels, where he checks the facilities and talks to students and staff. The number of host families has been reduced to 5 to allow the Welfare Officer and senior staff to provide more support and advice, including having meetings for families at the college at the start of term. An intranet system is being introduced in September, which will allow students to make contact with the Welfare Officer without having to visit her office. The Vice Principal said that he is looking at ways of linking host families to the college intranet.

A room at David Game house has been designated for younger students. The room is bright and airy, with attractive new café-type tables and chairs and is a non-smoking area.

The accommodation in Earls Court was visited, where a number of improvements were seen. Fire safety records were looked at and were up to date. The buildings were clean and tidy.

The following are recommendations from the annual inspection visit, with action taken.

Standard FE12 Student questionnaires have been piloted. The Vice Principal said that the response rate has been poor but the college will continue to develop ways of obtaining feedback from students on welfare issues and on the accommodation provided.

Standard FE30 All staff have been issued with a new pack containing up to date information about their employment by the college, including contracts.

Standard FE34 As noted above, the number of host families has been reduced. The Vice Principal confirmed that satisfactory CRB checks have been received for all host families.

Standard FE36 The two houses in which younger students are accommodated were visited. Some re-decoration had been completed and the Warden said that further work would be undertaken over the summer vacation when the buildings were unoccupied. References to the building's previous use as a hotel had been removed, with the exception of one notice. New hobs have been installed in the kitchen at No.6 and new kitchen furniture ordered for both kitchens.

Standard FE38 The CCTV monitoring the entrance at No.10 was seen to be in working order.

Standard FE39 Repairs and redecoration to the bedrooms high-lighted in the previous inspection report had been carried out.

Standard FE40 The top floor lavatory window has been made safe by the installation of an internal panel. It has not been possible to gain external access to the window to replace the glass, without erecting scaffolding.

Standard FE41 The gardens shared between the 3 houses used by students have been cleared of rubbish, though they remain uninviting.

Standard FE44 No changes have been made to the laundry arrangements. The Warden said that it is planned to install additional washing machines in No. 6.

**FOLLOW UP OF PREVIOUS REQUIRED ACTIONS
FOR UNANNOUNCED, MONITORING AND FOLLOW UP VISITS**

Requirements from last Inspection visit fully actioned?

NA

If No, the findings of this inspection on any Required Actions not implemented are listed below:

REQUIRED ACTIONS

Identified below are areas not yet addressed from the last inspection report which indicate a non-compliance with applicable Regulations or Standards under the Care Standards Act 2000.

No.	Regulation if applicable	Standard	Required actions	

Action is being taken by the Commission for Social Care Inspection to monitor compliance with the above requirements.

Compliance with Conditions of Registration (if applicable)

for Unannounced, Monitoring and Follow up Visits

(Establishments Registered as Children's Homes or Residential Family Centres, Independent Fostering Agencies or Voluntary Adoption Agencies only)

Providers and managers of registered services must comply with statutory conditions of their registration. The conditions applying to this registration are listed below, with the inspector's assessment of compliance from the evidence at the time of this Additional Inspection Visit.

Condition	Compliance	
Comments		

Condition	Compliance	
Comments		

Condition	Compliance	
Comments		

**Lead Regulatory
Inspector
Date**

Sheila Lycholit

Signature

21 Sept. 04

**Regulation Manager
Date**

Julian Sainsbury

Signature

FURTHER ISSUES RAISED OR DISCUSSED AT THIS VISIT

The following further issues, not already identified in this report, were raised with the inspector, identified by the inspector, or discussed at this visit, with the conclusions identified below.

Issues raised by children:

Issues raised by staff or carers:

Issues raised by inspector:

REQUIRED ACTIONS FOLLOWING THIS INSPECTION

REQUIRED ACTIONS

Identified below are the actions required following this Additional Inspection Visit, either outstanding from the previous inspection or identified subsequently or at this visit. Action is required on these areas within the given timescales in order to meet the statutory requirements under the Care Standards Act 2000, Children Act 1989, or applicable Regulations and National Minimum Standards.

No.	Regulation if applicable	Standard *	Requirement	

GOOD PRACTICE RECOMMENDATIONS FROM THIS INSPECTION

Identified below are any additional areas arising from this visit which relate to the National Minimum Standards and are seen as good practice issues to be considered for implementation.

No.	Refer to Standard *	Recommendation Action

Note: Standard code is in respect of the relevant service; e.g.
BS = Boarding School, CH = Children's Home, etc

INSPECTOR'S DECLARATION

(where applicable)

Lead Inspector _____ **Signature** _____

Date _____

Public reports

It should be noted that all CSCI inspection reports are public documents.

PROVIDER'S RESPONSE

Registered Person's comments/confirmation relating to the content and accuracy of the report for the above inspection.

We would welcome comments on the content of this report relating to the Inspection conducted on <enter date(s) of inspection here> and any factual inaccuracies:

Please limit your comments to one side of A4 if possible

Action taken by the CSCI in response to provider comments:

Amendments to the report were necessary

NO

Comments were received from the provider

NO

Provider comments/factual amendments were incorporated into the final inspection report

NO

Provider comments are available on file at the Area Office but have not been incorporated into the final inspection report. The inspector believes the report to be factually accurate

NO

Note:

In instances where there is a major difference of view between the Inspector and the Registered Provider both views will be made available on request to the Area Office.

Please provide the Commission with a written Action Plan by which indicates how required or recommended actions and good practice recommendations are to be addressed and stating a clear timescale for completion. This will be kept on file and made available on request.

Status of the Provider's Action Plan at time of publication of the final inspection report:

Action plan was required

NO

Action plan was received at the point of publication

NO

Action plan covers all the statutory requirements in a timely fashion

NO

Action plan did not cover all the statutory requirements and required further discussion

NO

Provider has declined to provide an action plan

NO

Other: <enter details here>

Public reports

It should be noted that all CSCI inspection reports are public documents. Reports on children's homes are only obtainable on personal application to CSCI offices.

PROVIDER'S AGREEMENT

Registered Person's statement of agreement/comments: Please complete the relevant section that applies.

I _____ of _____ confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s) and that I agree with the required/recommended actions made and will seek to comply with these.

Print Name _____
Signature _____
Designation _____
Date _____

Or

I _____ of _____ am unable to confirm that the contents of this report are a fair and accurate representation of the facts relating to the inspection conducted on the above date(s) for the following reasons:

Print Name _____
Signature _____
Designation _____
Date _____

Note: In instance where there is a profound difference of view between the Inspector and the Registered Provider both views will be reported. Please attach any extra pages, as applicable.

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S0000050768.V174153.R01

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