



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY274873

INSPECTION DETAILS

Inspection Date 30/11/2004
Inspector Name Anne Jacqueline Nicholson

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Toad Hall Nursery
Setting Address Manor Road
Walton-on-Thames
Surrey
KT12 2PH

REGISTERED PROVIDER DETAILS

Name Carerom Ltd 03614275

ORGANISATION DETAILS

Name Carerom Ltd
Address 3rd Floor, Wembley Point
1 Harrow Road
Wembley
Middlesex
HA9 6DE

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Toad Hall Nursery - Manor road is one of a group of registered nurseries owned by Care room Limited. The nursery is situated on two sites with a baby annex sited in Cambridge Road, close to the town centre of Walton on Thames, Surrey, they are registered to provide care for 52 children under five years; of these, no more than 12 may be under two years at any one time. The purpose built property comprises of five base rooms and a kitchen, there are staff facilities. Children are grouped according to age. There are two separate rooms for the under two's and two separate rooms for the under threes, there is a separate building for the pre- school children age three to five years. There are two enclosed outdoor play area's.

The nursery is open throughout the year Monday to Friday from 08:00 to 18:00, except for public holidays and a week at Christmas. The registration does not include overnight care.

All senior staff, including room leaders have a recognised childcare qualification and training is actively encouraged for unqualified staff. There is a large staff team working directly with the children and all staff receive first aid training as well as a commitment to ongoing training in other areas.

How good is the Day Care?

Toad Hall Nursery (Manor Road) provides a good standard of care for children under five years. Most staff hold recognised childcare qualifications or are working towards one. The two buildings are light, clean and brightly decorated with displays of children's work and posters. Resources are accessible to children in each of the three rooms and these can stay set up for the following day. Staff are effectively deployed and work directly with the children who enjoy a variety of planned and free play activities each session. Comprehensive documentation and policies are in place to support the daily operation of the group.

All staff demonstrated a good awareness of safety, daily risk assessments are carried out and potential hazards are minimised inside and outside. A health and safety policy is in place and is implemented consistently by staff however aspects of health and safety are currently being addressed. All accidents and medication administered are consistently recorded. Catering is carried out on site by the cook and staff and children's dietary needs are taken into account. Resources and staff practice supports both equality of opportunity and special needs. All staff have an

awareness of child protection and ensure that the child's welfare comes first.

Staff interact well as a team both within their rooms and throughout the site. They interact and communicate directly with the children encouraging good behaviour and giving positive praise. There are a variety of resources readily available to the children and they respond enthusiastically to these. Children's individual needs are supported.

Partnership with parents is positively promoted through newsletters, verbal communication and documentation. Staff are aware of the need to maintain confidentiality.

What has improved since the last inspection?

First inspection since registration.

What is being done well?

- Operational plan is available to all staff and is implemented effectively ensuring that the setting still runs smoothly even whilst the main manager is on maternity leave. The staff are aware of the policies and procedures and cover these during their induction process.
- Birth to three matters and the foundation stage curriculum are both used to ensure that all children receive a balanced range of activities during their sessions and that their developmental needs and provide stimulation.
- The two buildings are light, clean and brightly decorated with wall displays and posters. The rooms have been organised to meet the needs of the ages using them and space is effectively used throughout the setting to allow a variety of activities to take place.
- Catering is carried out on site and the cook has completed a Food Hygiene Course. She ensures that the dietary needs of the children at both Manor Road and Cambridge Road are met and that a varied menu is developed.
- Children are given consistent messages about acceptable behaviour and staff encourage these and lead by example. In the three years to five years room the children are given monitor responsibilities and room rules that they are encouraged to follow.
- Partnership with parents is encouraged and staff communicate both formally through meetings and written messages and informally by talking on a daily basis. Information is also displayed for parents in the two entrance areas and regular newsletters are given.

What needs to be improved?

- ensure that there is an opportunity for children to have privacy when accessing the toilets in the three to five year room prior to the remodelling of the toilet area.

- Staff have a good awareness of safety and implement the policies and documentation effectively and consistently.

PREVIOUS COMPLAINTS (This section applies only to inspections carried out from September 2004. The complaint record relates to complaints from the last inspection or 1st April 2004 whichever is later.)

Since 1 April 2004 Ofsted have not received any complaints about this provider.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
4	ensure that the dignity and privacy of children in the pre-school toilet facilities is respected.
6	ensure that any fire officer recommendations are met.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.