



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY244212

INSPECTION DETAILS

Inspection Date 16/09/2004
Inspector Name Zelda Fay Parker

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Toad Hall Nursery
Setting Address Comer Crescent
off Windmill Avenue
Southall
UB2 4XD

REGISTERED PROVIDER DETAILS

Name Carerom Ltd 03614275

ORGANISATION DETAILS

Name Carerom Ltd
Address 3rd Floor, Wembley Point
1 Harrow Road
Wembley
Middlesex
HA9 6DE

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Toad Hall Nursery was registered in August 2002. The nursery premises occupies three shop units, within a parade of shops, on the Windmill Park Estate. It is situated within a large residential area close to Ealing Hospital. The nursery caters for children who live within the local and surrounding area.

It operates from four rooms and has a fully enclosed outdoor play area to the rear of the building. There is a kitchen, laundry room, staff room and an office.

The setting has a total of 35 children on roll. This includes six funded three-year-olds. No funded four-year-olds are currently attending. The setting aims to support children with special needs and who speak English as an additional language. As well as English, some staff members speak Punjabi, Hindi, Gujarati, Urdu, Persian and Swahili.

The nursery is open from 07:30 to 18:00, 51 weeks of the year, and within these hours offers both full and part time places.

Ten staff work with the children. Over half of them have early years qualifications to National Vocational Qualification (NVQ) level two or three. There is a cook based within the building who provides fresh food daily and caters for children's individual dietary needs.

The setting receives support from Foundation Stage Consultants based within the Early Years Development and Childcare Partnership (EYDCP). The nursery has an Investors in people award.

How good is the Day Care?

Toad Hall Nursery provides good quality care for children.

Staff are appropriately experienced and qualified. They have a clear understanding of their duties and responsibilities and are given opportunities to enhance their skills and knowledge through further training. The planning of the curriculum follows the stepping-stones towards the Early Learning Goals. Appropriate systems are in place to record all required information, which are stored confidentially.

Staff have a thorough understanding of ensuring children's safety in the nursery and

procedures are in place for the safe conduct of outings provided. They have a good understanding of maintaining hygiene practises within the nursery environment to prevent the spread of infection. Children are encouraged to learn about personal hygiene procedures through the daily routine. Staff have a good understanding of the indicators of child abuse and the reporting procedures for child protection. However, no copy of the local Area Child Protection Committee procedure is in place.

Plans ensure children have opportunities to access a range of toys and play equipment that are stimulating and fun. The range of activities provided offer an appropriate level of challenge to children and cover all aspects of development. Positive interaction with children is evident throughout the setting. There is a wide range of good quality equipment and activities to promote all areas of learning. Provision includes play areas, which allow children to develop their language and mathematical thinking, use their imagination and develop social skills.

Partnership with parents is valued. Regular information is provided for parents about activities through wall displays, photographs and examples of children's artwork. Written information about the service is given to parents, which also includes policies and procedures.

What has improved since the last inspection?

At the last inspection a number of actions were raised with regards to ensuring that Ofsted are notified of changes in members of staff; ensure individual records are kept on the premises containing the name of the staff members and information about training and qualification and to provide evidence that those responsible for the preparation and handling of foods are fully aware of and comply with regulations to food safety and hygiene.

There are procedures in place to notify Ofsted of any changes in members of staff. Staff records are maintained on the premises and include name, address, training and qualifications. Staff handling and preparing foods have attended food safety and hygiene training courses.

What is being done well?

- The nursery is effectively organised and well staffed with most staff holding relevant childcare qualifications. Staff have a clear understanding of their duties and responsibilities and are given opportunities to enhance their skills and knowledge through further training.
- Plans ensure children have opportunities to access a range of toys and play equipment that are stimulating and fun. The range of activities provided offers an appropriate level of challenge to children and cover all aspects of development.
- The staff have a good understanding of ensuring children's safety in the nursery and when outside. There are written procedures in place for the safe conduct of children when on outings.

- The nursery has good relationships with parents. It is very welcoming and has procedures in place to ensure parents receive regular verbal feedback. Appropriate systems are in place to record all required information.

What needs to be improved?

- the documentation, to include the local Area Child Protection Committee procedure.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
13	Obtain a copy of the local Area Child Protection Committee procedure.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.