

Compliance action taken for childcare provision

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Summary of outcome

On 8 July 2011, the provider notified us of an accident that resulted in an injury to a one-year-old child, requiring hospital treatment. The notification means that the provider met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements relating to 'Safeguarding and promoting children's welfare'. In particular, to notify Ofsted of any serious accident, illness, injury or death of a child whilst in their care, and of any action taken in respect of it.

The nursery gave us full details of the incident and we made an appointment to discuss this and investigate further.

During the visit we found suitable numbers of staff to care for the children and suitable procedures to plan staff deployment in order to meet required ratios. However, the records of staff attendance and deployment to individual rooms were not always completed and maintained in order to evidence how required ratios were consistently met. We also found that although staff were deployed to meet required ratios, this resulted in a number of changes of carer for some children during the course of a day and consequently, the arrangements for a consistent key person to meet the needs of individual children were ineffective. We found risk assessment records in place and no obvious hazards in relation to the premises were observed. We also found that the provider had taken prompt action to reduce risks associated with the incident which had occurred. However, we found that the arrangements for responding to risk assessments were not always effective, as potential hazards were identified, but not always sufficiently addressed.

Following our investigation, we issued a notice to improve that asks the provider to:

maintain records, policies and procedures required for the safe and efficient

management of the setting and to meet the needs of the children, with particular regard to being able to demonstrate that the required ratios in Appendix 2 of the Early Years Foundation Stage framework are met (The Early Years Foundation Stage General Welfare Requirements - Documentation)

organise staffing arrangements to ensure safety and to meet the needs of the children with particular regard to ensuring that each child is assigned a key person who helps the child feel confident and safe within the provision, developing a genuine bond with the child (and the child's parents) and offering a settled, close relationship (The Early Years Foundation Stage General Welfare Requirements - Suitable People)

ensure that outdoor and indoor spaces, furniture, equipment and toys are safe and suitable for their purpose, with particular regard to ensuring that as well as conducting a formal risk assessment, they constantly reappraise both the environments and activities to which children are being exposed and make necessary adjustments to secure their safety at all times (The Early Years Foundation Stage General Welfare Requirements - Suitable premises environment and equipment) (also applies to both parts of the Childcare Register).

A satisfactory response to the notice has been received and the provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).