

Compliance action taken for childcare provision

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Summary of outcome

On 20 July 2011, we received a notification from an outside agency that raised concerns about safeguarding and promoting children's welfare. We needed to investigate this concern to see whether the provider was meeting the Early Years Foundation Stage welfare requirements relating to 'Safeguarding and promoting children's welfare'. In particular, these include a requirement that states that 'an effective safeguarding children policy and procedure must be implemented which must include the procedure to be followed in the event of an allegation being made'; we also needed to investigate how children's behaviour is managed and whether it is effective and appropriate for the stage of development and particular needs.

We do not investigate to prove or disprove a complaint but we look into the information we receive to see if the childcare provider is meeting all legal requirements. We carried out an unannounced visit to the premises and found that the provider demonstrated a sufficient understanding of effective ways to manage children's behaviour. However, she did not follow or have sufficient understanding of safeguarding children procedures. The childminder had also failed to notify Ofsted of a significant event, which is a requirement of their registration.

Following our investigation we took the following action:

On this occasion Ofsted issued the provider with an initial warning letter for failing to notify Ofsted of a significant event. We also issued a notice to improve that asks the provider to:

take necessary steps to safeguard and promote the welfare of children by implementing an effective safeguarding children policy and procedure which includes the procedure to be followed in the event of an allegation being made and increase your understanding of safeguarding children procedures.

(Safeguarding and promoting children's welfare)

We will monitor the provider to ensure they meet the actions.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).