

## **Compliance action taken for childcare provision**

EY311102/ 158119

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### **Summary of outcome**

On 4 November 2011, we received a notification from an outside agency that raised concerns about poor hygiene practices, lack of staff awareness and understanding of child protection and safeguarding. We needed to investigate this concern to see whether the setting was meeting Early Years Foundation Stage requirements of 'safeguarding and promoting children's welfare' and 'suitable people'. In particular, these include a requirement that states, 'An effective safeguarding children policy and procedure must be implemented. This must include the procedure to be followed in the event of an allegation being made against a member of staff. The provider must ensure that all members of staff understand the safeguarding policy and procedure. The provider must promote the good health of the children, take necessary steps to prevent the spread of infection, and take appropriate action when they are ill.' and 'Adults looking after children must have appropriate qualifications, training, skills and knowledge.'

Ofsted does not investigate to prove or disprove a complaint but we check the information to see if the childcare provider is meeting all legal requirements. We carried out an unannounced visit and found that most children were able to explain the importance of washing their hands before settling down for a snack or meal. The staff have a basic awareness of the process to follow if they have any concerns about a child's well-being and could make the appropriate referral. The provider is less confident about what to do if a concern is raised or allegation made about a member of staff. He has, however, identified and booked onto a suitable safeguarding course to improve his knowledge of child protection.

Although it was not part of the original notification we found that the provider was not meeting the Early Years Foundation Stage welfare requirement relating to 'Documentation'; in particular, the requirement to ensure that the record of children's daily hours of attendance and the names of the key

workers looking after children is accurately maintained. One member of staff failed to sign into the setting. The records do not show what time staff arrive and when they leave just that they have been in attendance. This fails to safeguard children effectively.

Following our investigation, we sent the provider a notice to improve that asked them to:

- ensure that the daily record of the names of the children looked after on the premises, their hours of attendance and the names of the children's key workers is accurately maintained (The Early Years Foundation Stage General Welfare Requirements – Documentation).

We are satisfied with the action taken by the provider and no further action was required. The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).