

Complaint about childcare provision

EY371448/ C100738

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Summary of complaint

We received a concern that there was not enough staff to care for the children in the nursery. This relates to Welfare Requirement, Suitable People relating to Staffing arrangements of the Early Years Foundation Stage.

We investigated at an unannounced visit on 17 November 2008. to investigate if was being fully met. The outcome of the visit was that the Welfare Requirement, Documentation was not met in keeping a record of children's hours of attendance and a record of the name of children's key worker.

As a result the setting was set an action to improve.

The provider successfully met the action set.

The registered person continues to be qualified for registration.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)