

Complaint about childcare provision

153691/ C106806

Date Published: 08/05/2009

Summary of complaint

On 27 March 2009 we received information that raised concerns about the registration, which may impact on the care provided to children. We made the provider aware of our concerns and asked them to provide us with a response. The provider looked into the matter and informed us of their findings. On review of the response the provider identified actions to complete and will ensure that the Welfare Requirements under Safeguarding and promoting children's welfare are maintained. As a result Ofsted are satisfied that the provider continues to be registered.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)