

Complaint about childcare provision

127568/ C108164

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Summary of complaint

On 06 May 2009, we received information that raised concerns about the registration, which may impact on the care provided to children.

We carried out an unannounced visit and found that the provider had identified and carried out additional action to remove hazards - The Early Years Foundation Stage General Welfare Requirements - Suitable premises, environment and equipment. We are happy with the action taken by the provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)