

Complaint about childcare provision

305306/ C110900

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Summary of complaint

On 30 June 2009, we received information that raised concerns about the registration, which may impact on the care provided to children.

We carried out an announced visit to the premises and found that the committee had resigned on 26 June 2009.

Following our investigation, we issued a notice to improve that asks the provider to ensure:

„X ensure Ofsted is notified of any significant events, such as changes to the committee

„X improve the procedures for ensuring all committee members complete necessary checks to ensure their suitability

The provider has responded in writing to the above notice detailing the action they have taken to meet it. The response is considered satisfactory and the provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)