

Complaint about childcare provision

EY364373/ C111195

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Summary of complaint

On the 07 July 2009, we received information that raised concern about the registration, which may impact on the care provided to children.

We carried out an unannounced visit to the premises and found the provider was not meeting the Early Years Foundation Stage welfare requirements in relation to carrying out effective risk assessments and as a result of this hazards to children were not minimised.

Following our investigation, we issued a notice to improve that asks the provider to ensure

- a risk assessment is carried out at least once a year or more frequently where the need arises. This risk assessment should be reviewed regularly and any risks identified should be minimised.

We will monitor the provider to ensure the action is successfully completed. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)