

Complaint about childcare provision

127805/ C111961

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Summary of complaint

On 22 July 2009, we received information that raised concerns about the registration, which may impact on the care provided to children.

A notice to improve, regarding the same concerns, was previously issued following an unannounced visit on 16 July 2007. We carried out a further unannounced visit to the premises and monitored action taken with regard to the Early Years Foundation Stage General Welfare Requirements for Safeguarding and Suitable premises, environment and equipment. We found the provider has taken appropriate action to ensure the Early Years Foundation Stage General Welfare Requirements are met.

Following our investigation, we took no further action and the provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)