

## **Complaint about childcare provision**

310432/ C115533

**Date Published:** 12/11/2009

### **Summary of complaint**

On 02 November 2009, we made an unannounced visit to the premises as we received information that that raised concerns, which may impact on the care provided to children. One action was agreed.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [\*Concerns and complaints about childminders and childcare providers\*](#) leaflet (Reference no. 080120)