

Complaint about childcare provision

EY291457/ C121996

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Summary of complaint

On 8 February 2010, we received information that raised concerns about the registration, which may impact on the care provided to children.

We carried out an unannounced visit to the premises and found that resources stored outside the building were obstructing one side of the double doors of two fire exits. In addition, there was no record available of the CRB Disclosure details of staff.

Following our investigation, we issued a notice to improve that asks the provider to:

- * take steps to ensure the safety of children, staff and others on the premises in the event of a fire
 - and ensure that fire doors are free from obstructions and easily opened from the inside - the Early Years Foundation Stage General Welfare Requirements - Suitable premises, environment and equipment
- * keep records of the information used to assess suitability to demonstrate to Ofsted that checks have been done- the Early Years Foundation Stage General Welfare Requirements - Suitable people.

We carried out a further visit and found that satisfactory action had been taken to address the issues raised in the notices to improve. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)