

Complaint about childcare provision

223197/ C123925

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Summary of complaint

On 10 March 2010, we received information that raised concerns about the registration, which may impact on the care provided to children.

We carried out an unannounced visit to the premises and found the provider did not ensure the premises were secure.

Following our investigation, we issued a notice to improve that asks the provider to ensure:

intruders are prevented from entering the premises - the Early Years Foundation stage General Welfare Requirements - Safeguarding and promoting children's welfare.

The provider has taken satisfactory steps to meet this action.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)

