

Complaint about childcare provision

EY294356/ C128397

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Summary of complaint

On 21 May 2010, we received information that raised concerns about the registration, which may impact on the care provided to children.

We carried out an unannounced visit to the premises and found the provider had not kept a record of risk assessments for outings and trips.

Following our investigation, we issued a notice to improve that asks the provider to:

- * update the record of risk assessment to include any assessments of risks for outings and trips - the Early Years Foundation Stage General Welfare Requirements - Documentation.

We will check this at the next visit. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)

