

Complaint about childcare provision

220227/ C133390

Date Published: 08/09/2010

Summary of complaint

On the 11 August 2010 we received information that raised concerns about the registration, which may impact on care provided for children.

We received this information from a complaint. We do not investigate to prove or disprove a complaint but we check the information to see if the childcare provider is meeting all legal requirements. We carried out an unannounced visit to the provider and found that internal investigations have taken place and that the provider has taken necessary steps to improve its practises to ensure the safety and wellbeing of children. We are satisfied with the action taken by the provider and they are complying with the Early Years Foundation Stage welfare requirements.

Ofsted is not taking any action and the provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)